

	Suggested measure(s)	Portfolio	Service	Reportable at LAC level?	Measure level	Data source	Data route	Data already in place?	Contact for data	Further detail
<b>Communities and neighbourhoods</b>										
<b>1. Engaging, enabling and empowering our residents through Local Area Committees</b>										
We will establish Local Area Committees, working with local communities to make positive contributions to the wellbeing and sustainability of local areas so that our neighbourhoods are great places to live and thrive for Sheffielders of all ages.	-Number of LAC plans produced	People	Communities	Yes	Progress	Service	Central system	No		
	-Number of Committees established	People	Communities	Yes	Progress	Service	Central system	No		
<b>2. High quality, safe homes for all our citizens</b>										
We will make it easier for our tenants to report issues and book repairs, ensuring the process from reporting the issue to it being resolved is transparent and seamless, and reducing our backlog of repairs by early 2022. To drive continuous improvement for residents, we will peer review our housing repairs service in autumn 2021.	-Repairs and maintenance backlog	Place	Transport and Facilities Management	Yes	Standard	Service	Data extract	No	Janet Glass	Allow breakdown by LAC, job type and age of job.
	-% of repairs completed in time	Place	Transport and Facilities Management	Yes	Standard	Service	Data extract	No	Janet Glass	Need to break down by LAC. Could be an issue with the size of the data extract though.
	-Average tenant satisfaction with overall Repairs and Maintenance Service	Place	Transport and Facilities Management	No	Standard	Service	Data extract	No	Janet Glass	To include all Housing customer measures
	-Average tenant score: "How easy did you find it to report your repair?"	Place	Transport and Facilities Management	No	Supporting	Service	Data extract	No	Janet Glass	As above
Continue to invest and build high quality, sustainable Council homes and work to retrofit the existing stock to improve energy sustainability.	-Number of affordable homes built or acquired for council housing	Place	Housing and Neighbourhoods Service	Yes		Service	Central system	Yes	Diane Jones	
	-% of council homes below EPC level "C" at end of period	Place	Housing and Neighbourhoods Service	Yes	Standard	Service	Central system	No	Diane Jones	Central system initially, but would explore possible data extract
Support and protect citizens in the private rented sector, investing in more inspectors for more robust regulation.	-No of persons living in private rented homes made safer by the removal of Category 1 hazards, high scoring Category 2 and statutory nuisances	Place	Housing and Neighbourhoods Service	No	Standard	Service	Central system	No	Diane Jones	If possible - would be good to see breakdown by LAC and type of hazard - will explore if possible
Conducting a programme of checks to ensure all high-rise and high-risk buildings in Sheffield are safe for their residents regardless of tenure.	-Percentage of SCC fire risk assessments completed in target time	Place	Housing and Neighbourhoods Service	Yes	Standard	Service	Central system	No	Diane Jones	Central system initially, but would explore possible data extract
	-Number of Cat 1 / high Cat 2 issues relating to fire safety that have been resolved	Place	Housing and Neighbourhoods Service	No	Standard	Service	Central system	No	Diane Jones	Central system initially, but would explore possible data extract
Support people with routes out of homelessness and rough sleeping with emergency and temporary accommodation in Sheffield.	-Estimated number of rough sleepers in the city	Place	Housing and Neighbourhoods Service	No	Standard	Service	Central system	No		
	-Homelessness duty acceptances per 1,000 households	Place	Housing and Neighbourhoods Service	No	Standard	Service	Central system	Yes		
	-Number of households in Temporary Accommodation	Place	Housing and Neighbourhoods Service	No	Standard	Service	Data extract	Yes	Stephen Wolstencroft	
	-Number of successful prevention and relief outcomes	Place	Housing and Neighbourhoods Service	No	Standard	Service	Data extract	Yes	Stephen Wolstencroft	
<b>3. Neighbourhoods that are clean, green safe and thriving</b>										
We will improve safety and tackle anti-social behaviour in all neighbourhoods, investing in new street wardens who will work with SY Police and public services in the seven LAC areas.	-ASB reports per household	People	Communities	Yes	Outcome	Service	Data extract	No		Same as extract used for youth qualifier measure
	-Number of theft offences	People	Communities	Yes	Outcome	Service	Data extract	No		
Work with the Police and local communities to address organised crime.	-Crime stats - need to identify categories related to organised crime	People	Communities	Yes	Outcome	Service	Data extract	No		List of incidents to allow geographical breakdown
Continue to work with communities on plans to regenerate Gleadless Valley and Page Hall.										
Keep our neighbourhoods clean and tidy, giving LACs dedicated budgets to tackle fly tipping and graffiti.	-Fly-tipping reports	Place	Operational Services	Yes	Outcome	Service	Data extract	No	?	
	-Graffiti reports	Place	Operational Services	Yes	Outcome	Service	Data extract	No	?	
	-Average tenant satisfaction that shared staircases, landings and areas around homes are kept clean	Place	Housing and Neighbourhoods Service	No	Standard	Service	Data extract	No	Diane Jones	
	-Response times for fly-tipping and graffiti	Place	Operational Services	Yes	Standard	Service	Data extract	No	?	
Continue to invest in our parks and open spaces working with communities and Friends Groups and continue to deliver our Trees and Woodland Strategy	-% of public open space sites in Sheffield managed to meet the Sheffield Standard	Place	Culture and Environment	Yes	Standard	Service	Central system	No	Helen Taylor	<ul style="list-style-type: none"> <li>Monitoring of sites via Sheffield Standard - coordination of assessments by Quality &amp; Performance Officer (Q&amp;PO)</li> <li>Quarterly reporting by Q&amp;PO</li> <li>Service wide measure</li> <li>Target 21/22 70%</li> </ul>
Build on the good work of the Street Tree Partnership to deliver new street trees and build nature into communities.	-Measure of the proportion of scheduled tree planting completed?	Place	Operational Services	Yes	Standard	Service	Data extract	No	?	
<b>4. Supporting communities as Covid restrictions ease</b>										
Work with our public, private and voluntary sector partners to continue to support communities to follow public health guidance and stay safe as Covid restrictions ease.	-Number of covid cases per 100,000 population	Resources	Policy, Performance and Communications	Yes	Standard	Service	Data extract	Yes	Ian Baxter	
Work with our NHS partners and VCF sector to support the rollout of vaccinations, including boosters if they prove necessary, and provide rapid local contract tracing to stop any local outbreaks support those who are required to self-isolate.	-Percentage of 12+ population who have received two doses of the Covid vaccine	Resources	Policy, Performance and Communications	Yes	Standard	Service	Data extract	No	Ian Baxter	
	-Contact completion rates for SCC contact tracing service	Resources	Policy, Performance and Communications	Yes	Standard	Service	Data extract	No	Alex Westran	
Provide as much help and support as possible to local businesses that have been affected by the pandemic.	-Number of ARG grants provided to businesses	Place	City Growth	No	Standard	Service	Central system	No		
	-Value of ARG grants provided to businesses	Place	City Growth	No	Standard	Service	Central system	No		
<b>5. Supporting young people in Sheffield to develop and flourish</b>										
We will invest £2m per year over the next two years into Youth Services in Sheffield, working with Local Area Committees and young people to identify locally tailored opportunities.	-First time entrants aged 10-17 into CIS	People	Communities	Yes	Outcome	Service	Central system	No		
	-Number of ASB incidents with a youth qualifier	People	Communities	Yes	Outcome	Service	Data extract	No	Maxine Stavrianakos	I can imagine an ASB extract that would list all cases to allow us to split by geography, but also that would have a flag for youth qualifier.
Develop a new Youth Strategy for the city, co-produced with young people and create a Youth Board so that Sheffield's young people can oversee the delivery, outcomes and ambitions of their Strategy.	-Youth Strategy produced	People	Children and Families	-	Progress	Service	Central system	No		
<b>6. Investing in our sport and leisure facilities to support better health and wellbeing</b>										
We will agree a long term investment strategy for modern sport and leisure facilities across the city by the end of 2021	-Visits per 1,000 head of population to SCC-funded sporting venues	Place	Culture and Environment	No	Standard	Service	Central system	Yes	Lisa Bows	
	-Long term sports and leisure facility investment strategy agreed	Place	Culture and Environment	-	Progress	Service	Central system	No	Tammy Barrass	This is a yes/no outcome rather than a performance measure
Consult on new activity strategy for the city.	-Activity Strategy consultation process completed	Place	Culture and Environment	-	Progress	Service	Central system	No	Kate Clark	This is a yes/no outcome rather than a performance measure
	-Number of people taking part in Activity Strategy consultation activities	Place	Culture and Environment	Yes	Supporting	Service	Central system	No	Kate Clark	I'd suggest number of people taking part rather than % of population
<b>Education, health and care</b>										
<b>1. Give everyone the best start in life</b>										

We will complete our review into Early Years services to ensure that pre-birth to age 5 children are able to achieve their full potential in preparation for life and learning.	-Percentage of 2 year old children benefitting from funded early learning	People	Education and Skills	Yes	Standard	Service	Central system	No	Mark Pearce	Termy data available for previous term a few weeks following start of new term.
	-Percentage of 3 and 4 year old children benefitting from some free early learning	People	Education and Skills	Yes	Standard	Service	Central system	No	Mark Pearce	Termy data available for previous term a few weeks following start of new term.
	-Early Years Service review completed	People	Education and Skills	-	Progress	Service	Central system	No	Cathie Tandy?	
<b>2. Support Covid recovery for children and young people</b>										
We will provide 'trauma-informed' training to all schools to help them identify and support the growing mental health needs in children and young people.  Work with schools to design a programme for children and young people whose education has been disrupted due to Covid-19, focusing particularly on where gaps have widened	-Proportion of schools that have received training	People	Education and Skills	Yes	Standard	Service	Central system	No		
	-Proportion of pupils reaching the expected standards in reading at Key Stage 1	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Attribute to LAC based on pupil residence
	-Proportion of pupils reaching the expected standards in writing at Key Stage 1	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Attribute to LAC based on pupil residence
	-Proportion of pupils reaching the expected standards in maths at Key Stage 1	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Attribute to LAC based on pupil residence
	-Proportion of pupils reaching the expected standards in reading, writings and maths at Key Stage 2	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Attribute to LAC based on pupil residence
Continue to work with education settings to ensure that children have access to connected devices they need to learn remotely  Work with schools, Further Education and youth services to ensure that young people have post-16 educational, employment and training opportunities.	-Proportion of children with connected devices allowing them to learn remotely	People	Education and Skills	Yes	Standard	Service	Central system	No		
	-Proportion of 16-17 year olds NEET or 'not known'	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Dan Rice	Possibly the same as the NEETs data
	-% of 16-17 year olds taking up an apprenticeship	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Dan Rice	
	-FSM and non-FSM 15 year olds who have entered HE by age 19.	People	Education and Skills	No	Outcome	Service	Data extract	No	Dan Rice	I think I've used this data before, but wasn't able to find it this time. Some assistance would be appreciated.
<b>3. We strive to be an exemplar in children's services and support our Children Looked After to achieve their full potential</b>										
We will respond to the increasing numbers of vulnerable children, children in need of protection and Children Looked After by taking action to reduce the caseloads of children's social workers	-Total number of cases open to children's social care	People	Children and Families	No	Standard	Service	Data extract	No	Rob Campbell	
	-Number of children's social workers with caseloads in excess of the threshold.	People	Children and Families	No	Standard	Service	Data extract	No	Rob Campbell	
	-Number of children's social worker vacancies	People	Children and Families	No	Supporting	Service	Central system	No	Paul Burlaga	
	-Sickness absence rate for children's social workers	People	Children and Families	No	Supporting	HR	Data extract	No	Paul Burlaga	Could ask for this to be added to the current HR data extract
	-% of assessments completed within timescale	People	Children and Families	No	Standard	Service	Central system	No	Rob Campbell	Sheffield Social Care Assessment for social workers to assess whether a child is 'in need' (Section 17, Children Act 1989) or 'at risk of significant harm' (Section 47, Children Act 1989).
	-% of children currently subject to child protection plan with up to date visits	People	Children and Families	No	Standard	Service	Central system	No	Rob Campbell	Excludes those looked after children who are also subject to a CP plan
	-Number of Children Looked After	People	Children and Families	Yes	Standard	Service	Central system	No	Rob Campbell	Reportable at LAC level using current home or placement address of child (as opposed to address on entering care), subject to initial checking that way of doing it is appropriate
Support more children and families at an earlier stage to prevent issues escalating.	-Number of children subject to a Child Protection Plan	People	Children and Families	Yes	Standard	Service	Central system	No	Rob Campbell	
	-Number of Children In Need	People	Children and Families	Yes	Standard	Service	Central system	No	Rob Campbell	
Be an exemplar corporate parent by taking a whole organisation approach to giving our Children Looked After the opportunities to reach their potential	-Number of referrals to children's social care	People	Children and Families	Yes	Standard	Service	Central system	No	Rob Campbell	
	-Proportion of care leavers aged under 21 who are in Education, Employment or Training	People	Education and Skills	No	Standard	Service	Data extract	No	Rob Campbell	Need to develop a spreadsheet containing all the attainment measures to avoid having to create a large number of measures in the system
<b>4. Deliver effective, person-focused SEND services</b>										
We will build better relationships with parents, deliver EHCs within timescales, increase SEND places across the city and improve the transition to adulthood for more learners.	-Proportion of new EHC Plans issued within 20 weeks	People	Education and Skills	Yes	Standard	Service	Central system	Yes	Jeremy Hamm	
	-Proportion of young people aged 16-25 with EHC plans NEET / not known	People	Education and Skills	No	Standard	Service	Data extract	No	Dan Rice	Tie in with other NEETs data
	-SEND school places	People	Education and Skills	Yes	Standard	Service	Data extract	No	Jeremy Hamm	We are discussing the best way to measure this. Would be helpful to understand if there interest is in capacity or sufficiency?
<b>5. Reduce exclusion in all its forms</b>										
We will launch a city-wide drive to improve the attendance of our children and young people in early years, schools and post-16 settings.  Work with schools to reduce exclusion through tackling the causes and delivering rapid improvements to inclusion.	-Total primary school absence: % of sessions missed	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	-Total secondary school absence: % of sessions missed	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	-Total special school absence: % of sessions missed	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	Rate of fixed-term exclusion incidents per pupil in primary schools	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	Rate of fixed-term exclusion incidents per pupil in secondary schools	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	Rate of fixed-term exclusion incidents per pupil in special schools	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	Rate of permanent exclusion incidents per pupil in primary schools	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	Rate of permanent exclusion incidents per pupil in secondary schools	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	Rate of permanent exclusion incidents per pupil in special schools	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Kate Wilkinson	Allow breakdown by area and school
	-Rate of fixed term and permanent school exclusions	People	Education and Skills	Yes	Outcome	Service	Data extract	No	Fran Harrison	Allow breakdown by area and school and various characteristics
<b>6. Enabling adults to live the life that they want to live</b>										
We will deliver a long-term workforce plan which empowers and values our social care workforce and sets out how we will implement the Foundation Living Wage for all social care workers in the City	-Proportion of Adult Social Care workforce paid at least Living Wage	People	Adult Health and Social Care	-	Standard	Service	Central system	No		
	-ASC social worker vacancies	People	Adult Health and Social Care	-	Standard	Service	Central system	No		
Produce a long-term strategic direction and plan for Adult Social Care which sets out how we will improve lives, outcomes and experiences of adults in Sheffield Develop a framework for measuring our performance and quality so that people can hold us to account for the care services we provide	ASC plan produced	People	Adult Health and Social Care	-	Progress	Service	Central system	No		
	ASC Performance and quality framework developed	People	Adult Health and Social Care	-	Progress	Service	Central system	No		

Invest in Occupational Therapists, Social Workers and Enablement Support, and Commissioning Support to enable people to live more actively and independently	-Adult Social Care - average allocated caseload per worker	People	Adult Health and Social Care	No	Standard	Service	Data extract	No	Simon Aldwinckle	
	-Median number of days taken to carry out assessments to determine if support is required	People	Adult Health and Social Care	Yes	Standard	Service	Central system	Yes		
	-Median number of days taken to put services in place following the assessment	People	Adult Health and Social Care	Yes	Standard	Service	Central system	Yes		
	-% of service users who have had an annual review	People	Adult Health and Social Care	Yes	Standard	Service	Data extract	No	Simon Aldwinckle	Possibility to breakdown further by package size?
	-Total number of Adult Social Care users	People	Adult Health and Social Care	Yes	Standard	Service	Data extract	No	Giles Robinson	Tie into work done by Giles Robinson
Review our homecare services that we are delivering support that enables people to live independently at home in Sheffield	-Average weekly cost of Adult Social Care package	People	Adult Health and Social Care	Yes	Standard	Service	Data extract	No	Giles Robinson	Tie into work done by Giles Robinson
	-Proportion of older people living at home 91 days after discharge into reablement/rehab services	People	Adult Health and Social Care	No	Standard	Service	Central system	Yes		
	-% of s42 enquiries completed in 28 days	People	Adult Health and Social Care	?	Standard	Service	Central system	No		
Improve our approach to transition of young people from children services to adult services Secure a future working relationship with the new NHS structures, founded in our vision to deliver excellent health and care services in communities across Sheffield, end health inequalities, integrate care and have public delivery at the heart of health and care.	- Number of council-supported adults whose long-term support needs were met by a change of setting to residential and nursing care during the year (excluding transfers between residential and nursing care), as a rate per 100,000 population.	People	Adult Health and Social Care	Yes	Standard	Service	Central system	No		
	-% of Delayed Transfers of Care	People	Adult Health and Social Care	No	Outcome	Service	Data extract	No	?	Can use numbers supplied by NHS in their weekly extracts
<b>Climate change, economy and development</b>										
<b>1. Set out our Pathway to Net Zero and take immediate steps to reduce carbon emissions in Sheffield</b>										
We will set out a 10-point plan by Autumn 2021 to tackle the climate emergency in Sheffield and work with people, partners and businesses to develop and deliver the actions needed to deliver the 10-point plan	-Climate emergency 10-point plan published	Place	City Growth	-	Progress	Service	Central system	No		
	Take some practical steps to address the climate emergency, retrofitting homes, promoting low carbon transport systems such as cycling and walking, decarbonising SCC buildings and supporting businesses to invest in low carbon.	-Proportion of journeys made by foot or bicycle	Place	City Growth	No	Outcome	Service	Data extract	No	?
-Proportion of SCC buildings with a minimum of D rating for energy efficiency		Place	Transport and Facilities Management	Yes	Standard	Service	Data extract	No	?	Should show location
-Sheffield carbon dioxide emissions estimate		Place	City Growth	No	Outcome	BEIS	Data extract	No	Ben A	
-Progress of SCC fleet replacement programme		Place	Transport and Facilities Management	No	Standard	Service	Central system	No		
Assess every key decision we make for its impact on climate change.	-Proportion of decisions made that have a completed Environmental Impact Assessment	Place	Legal and Governance	No	Standard	Service	Central system	No		
	<b>2. Supporting city and local centre recovery and regenerating high streets</b>									
We will support the recovery of our local high streets and district centres with a £2m investment fund, the Summer in the Outdoor City programme and support the development of the £25m Stocksbridge Towns Fund proposals.	-Recovery fund - number of projects supported	Place	City Growth	Yes	Standard	Service	Central system	No		
	-Recovery fund - % of budget spent	Place	City Growth	Yes	Standard	Service	Central system	No		
	-Stocksbridge Town Fund - number of Business Cases submitted to Government by 31/03/22	Place	City Growth	No	Standard	Service	Central system	No		
We will have a coherent plan for the future of the city centre by the end of the year, talking to people and businesses about their aspirations and ideas to inform our plans.	- Number of vacant units brought back into use since April 2021	Place	City Growth	Yes	Outcome	Service	Data extract	No	?	Needs to show location to split by LAC
	-City Centre plan published	Place	City Growth	-	Progress	Service	Central system	No		
<b>3. Supporting Sheffield businesses to recover and grow</b>										
We will work with businesses to deliver the Business Recovery Plan	-Unemployment rates	Place	City Growth	Yes	Outcome	Nomis	Data extract	No	Ben A	Performance Team to extract
	-No. of initiatives developed and delivered in response to BRP	Place	City Growth	?	Standard	Service	Central system	No		
Provide the advice and support that Sheffield businesses need to recover, increase productivity and grow.	-New job postings in Sheffield	Place	City Growth	No	Outcome	Service	Central system	Yes		
	-Number of businesses engaging with Business Sheffield	Place	City Growth	No	Standard	Service	Central system	No		
Support more people to start new businesses in Sheffield	-Number of business start-ups	Place	City Growth	No	Outcome	ONS	Data extract	No	Ben A	Performance Team to extract
	-Need measures of activity from service	Place	City Growth	No	Standard					
Continue to support the development of the Advanced Manufacturing Innovation District	-No. of businesses engaged with the Low Carbon Business Support project	Place	City Growth	?	Standard	Service	Central system	No		
	-Number of SMEs supported to recruit local talent	Place	City Growth	No	Standard	Service	Central system	No		
<b>4. Tackle harmful pollution and improve the safety of the air we breathe</b>										
We will finalise our approach to the proposed Clean Air Zone as part of a wider package of interventions to improve air quality in Sheffield.	-Approval of the CAZ plan by Cooperative Executive in line with our Legal Direction by Jan 2022	Place	City Growth	-	Progress	Service	Central system	No		
	-Air Quality Levels: a) PM10	Place	City Growth	No	Standard	Service	Central system	Yes		
	-Air Quality Levels: b)NO2	Place	City Growth	No	Standard	Service	Central system	Yes		
Work with bus companies to retrofit existing buses to the cleanest Euro 6 standards and address bus idling at key hotspots.	-Proportion of buses operating in Sheffield that meet the Euro 6 standards	Place	City Growth	-	Standard	Service	Central system	No		
	-% completion of the Clean Bus Technology Fund retrofit programme	Place	City Growth	-	Standard	Service	Central system	No		
	-Number of bus companies taking action on idling	Place	City Growth	-	Standard	Service	Central system	No		
<b>5. Secure a sustainable future for public transport in the city</b>										
We will support our buses and trams to recover from Covid so that people are able to confidently return to using the city's public transport network.	-Public transport patronage - bus, tram and train	Place	City Growth	-	Outcome	SYPT	Data extract	Yes	Mark Cowling	Sent to Ben A each month
	-Completed consultation exercises for Connecting Sheffield programme	Place	City Growth	-	Progress	Service	Central system	No		
Consult on improvements to the city's bus network to encourage more people to use public transport in the city.	-Long term vision for Supertram produced	Place	City Growth	-	Progress	Service	Central system	No		
	-Securing funding to support the major maintenance of Supertram - Phase 1 CRSTS	Place	City Growth	-	Progress	Service	Central system	No		
<b>6. Deliver high quality, sustainable homes, working with the best developers</b>										
We will take decisive steps to progress the Local Plan during 2021 and 2022, working collaboratively with Members and communities. The Plan will build a platform to invest over the medium term, emphasising safe and attractive neighbourhood design - including wellbeing, resilience and biodiversity.	-Publication of a draft Local Plan in 2022 for public consultation	Place	City Growth	-	Progress	Service	Central system	No		
<b>7. Vibrant arts and culture for every part of the city</b>										

<p>We will continue to work with Sheffield's Culture Collective and Culture Consortium to achieve the ambition of putting Culture front and centre of Sheffield's recovery.</p>	<p>-Visits per 1,000 head of population to SCC-funded cultural venues</p>	Place	Culture and Environment	No	Standard	Service	Central system	Yes	Lisa Bows	<p>NB: we should note that the number of funded venues has decreased from 5 to 3 compared with recent years – one merger, one having funding ceased. Therefore, visits will not be on a like-for-like basis, even before factoring in Covid</p>
	<p>-Number of Grants funded by ARG to the Culture/Arts sector</p>	Place	City Growth	No	Standard	Service	Central system	No		
<b>8. Skills and employment</b>										
<p>We will develop an ambitious strategy for future skills, working in partnership with the region and linking to our status as a centre of excellence in innovation and advanced manufacturing</p>	<p>-Future skills strategy developed</p>	People	Education and Skills	-	Progress	Service	Central system	No		
<p>Support people furthest from the labour market to get the skills and advice they need to get back into work.</p>	<p>-Claimant count</p>	Place	City Growth	Yes	Outcome	Nomis	Data extract	Yes	Ben A	
<p>Support young people with 500 new apprenticeships, targeted support to those most at risk of being NEET.</p>	<p>-% adults in contact with secondary MH services in paid employment</p>	People	Adult Health and Social Care	No	Outcome	Service	Central system	No		
	<p>-% adults with LD known to SCC in paid employment</p>	People	Adult Health and Social Care	Yes	Outcome	Service	Central system	No		
	<p>-Number of apprenticeships delivered</p>	People	Communities	?	Standard	Service	Central system	No		
	<p>-Job growth in high GVA sectors</p>	Place	City Growth	No	Outcome	Nomis	Data extract	No	Ben A	
	<p>-GDP</p>	Place	City Growth	No	Outcome	ONS	Data extract	No	Ben A	
	<p>-Net job growth</p>	Place	City Growth	No	Outcome	Nomis	Data extract	No	Ben A	
	<p>-Proportion of workforce qualified to NVQ level 3</p>	Place	Education and Skills	No	Outcome	Nomis	Data extract	No	Ben A	Ben A to extract from Nomis
	<p>-Number of jobs at occupational levels 1-3</p>	Place	City Growth	No	Outcome	Nomis	Data extract	No	Ben A	
	<p>-Percentage of working age population with no qualifications</p>	People	Education and Skills	No	Outcome	Nomis	Data extract	No	Ben A	Ben A to extract from Nomis
<b>Our council</b>										
<b>1. Involve our citizens in the decisions that affect them and their communities</b>										
<p>We will implement the new Local Area Committees, giving power back to our communities</p>	<p>-Responses to Big City Conversation per 1,000 population</p>	People	Communities	Yes	Standard	Service	Central system	No		
<p>Launch a whole city conversation on decision making in LACs and the new Committee System to give everyone a voice in the city's democratic future.</p>										
<p>Pioneer a new approach to decision making with four Transition Committees bringing in voice from across the political spectrum into our city-level decision making.</p>										
<b>2. Support our diverse communities in recovering from the impact of Covid by taking visible action to fight poverty and inequality</b>										
<p>We will implement priority recommendations of the Race Equality Commission as a City Council to become a fair, inclusive organisation that reflects the diversity of the city we serve, and that tackles discrimination and prejudice wherever it is found.</p>	<p>-Proportion of new starters who are BAME</p>	Human Resources	Human Resources	-	Standard	Service	Data extract	No	Andy Duffin	
	<p>-Proportion of leavers who are BAME</p>	Human Resources	Human Resources	-	Standard	Service	Data extract	No	Andy Duffin	
	<p>-Proportion of employees on senior grades who are BAME</p>	Human Resources	Human Resources	-	Standard	Service	Data extract	Yes	Paul Burlaga	
<p>Review how Covid funding from Government might be targeted to help people in the city through the financial 'cliff-edge', including by providing hardship payments to those affected by Covid and grants to community organisations who are helping those who are struggling.</p>	<p>The total number of community support grants administered</p>	Resources	Business Change and Information Solutions	?	Standard	Service	Data extract	No	Keith Leyland	
	<p>The total value of community support grants administered</p>	Resources	Business Change and Information Solutions	?	Standard	Service	Data extract	No	Keith Leyland	
<p>Hold a city summit on poverty in Sheffield by end of October 2021, engaging all partners and stakeholders in agreeing the key actions we need to take to tackle poverty in Sheffield</p>	<p>-Summit held with key actions agreed</p>	Resources	Policy, Performance and Communications	-	Progress					
<p>Work with the city's public institutions (e.g. universities), maximising the impact of the money we spend on creating sustainable local jobs, better incomes and sustainable local supply chains.</p>	<p>-Median weekly wage</p>	Place	City Growth	No	Outcome	Nomis	Data extract	No	Ben A	
<p>Attract sustainable jobs and more investment to Sheffield by being a confident, outward looking city that punches its weight on a regional, northern and national stage</p>	<p>-Need a measure of activity here</p>	Place	City Growth	?	?					
<b>3. A city council that is well-run, connected to communities and committed to excellence</b>										
<p>We will be a strong, trusted partner, working with Sheffield's public institutions, the city's partners and communities to lead the city's recovery from Covid and create a shared plan for Sheffield's future. We will reset the way we work with our voluntary, community and faith sector partners, building a new strategic relationship.</p>	<p>-SCR investment strategy agreed</p>	Place	City Growth	No	Outcome	Service	Central system	No		
<p>Be a trusted, collaborative partner in the South Yorkshire Combined Authority, working with our neighbours to invest and make a real difference to the city region's economy</p>	<p>-SCR employment rate</p>	Place	City Growth	No	Outcome	Nomis	Data extract	No	Ben A	
<p>Agree a plan by Autumn 2021 to manage the Council's land and physical assets to unlock resources and maximise the use of physical assets for communities.</p>	<p>-SCR claimant count</p>	Place	City Growth	No	Outcome	Nomis	Data extract	No	Ben A	
<p>Working with our public, private and VCF partners, Sheffield will be a leading, investable city in the North. We will work with cities and towns to maximise the North's economic potential for the UK.</p>	<p>-Agreement of the Asset Management plan</p>	Place	City Growth	-	Progress	Service	Central system	No		
<p>Working with our public, private and VCF partners, Sheffield will be a leading, investable city in the North. We will work with cities and towns to maximise the North's economic potential for the UK.</p>	<p>-Need a defined measure here</p>	Place	City Growth	?	?					
<b>4. A city council that is well-run, connected to communities and committed to excellence</b>										
<p>We will establish a robust performance approach and culture in the organisation to drive improvement, accountability and deliver better services for Sheffielders.</p>	<p>-Proportion of performance measures that are up to date</p>	Resources	Policy, Performance and Communications	-	Standard	Service	Central system	No		
	<p>-Proportion of performance measures that have completed metadata</p>	Resources	Policy, Performance and Communications	-	Standard	Service	Data extract	No	Ben A	Use the metadata storage system to work this out.
<p>Improve the ways in which people can get in touch with the council and improve the experience that they have when they do.</p>	<p>-% Contact Centre calls answered</p>	Resources	Customer Services	-	Standard	Service	Data extract	Yes	Corleen Bygraves-Paul	
	<p>-Contact Centre average call waiting time</p>	Resources	Customer Services	No	Standard	Service	Data extract	Yes	Corleen Bygraves-Paul	
	<p>-Customer satisfaction with Customer Services</p>	Resources	Customer Services	No	Standard	Service	Central system	Yes	Corleen Bygraves-Paul	
<p>Overhaul our complaints process so that customers are able to challenge and help us drive improvement in all our services.</p>	<p>-Total complaints received</p>	Resources	Customer Services	Yes	Standard	Service	Data extract	No	Corleen Bygraves-Paul	
	<p>-% problems resolved within three working days</p>	Resources	Customer Services	Yes	Standard	Service	Central system	No		
	<p>-% cases where service improvement/remedies recorded</p>	Resources	Customer Services	Yes	Standard	Service	Central system	No		

Invest in the skills and capabilities of SCC's workforce and attract new talent to deliver for Sheffield and ensure our people reflect the city we serve.

-Comparison of protected characteristics profile between SCC and Sheffield  
-Profile of new starters and leavers split by protected characteristics

Resources Human Resources

-

Standard

Service

Data extract

No

Paul Burlaga

Have got the SCC info, but not for Sheffield

Resources Human Resources

-

Standard

Service

Data extract

No

Andy Duffin

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